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Ministry of Education  
SINGAPORE

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Dear Student

**INFORMATION NOTE ON SETUP OF SINGPASS ACCOUNT FOR 2020 JOINT ADMISSIONS EXERCISE (JAE)**

We note that you will be taking your GCE 'O' Level this year and may be participating in the 2020 JAE to apply for admission to courses offered by Junior Colleges, Millennia Institute, Polytechnics and Institute of Technical Education.

- Applications for courses under the JAE should be submitted online through the JAE Internet System (JAE-IS) during the JAE registration period. Students can access the JAE-IS using SingPass to register for their JAE course choices, and also to view their posting results subsequently.
- If you are a Student Pass holder, you are not eligible for SingPass and you will continue to use the JAE PIN provided in the JAE Form A to access JAE-IS.
- In preparation for the JAE, the Ministry of Education has worked with SingPass agency to create SingPass accounts for students eligible for SingPass. If you are eligible for SingPass, a PIN mailer will be sent to your home address **between 15 August to 27 August 2019**.
- Upon receiving the PIN mailer, you are required to **set up the SingPass account within 30 days**. You may set up your SingPass account by downloading the SingPass Mobile app. Alternatively, you can do the set up via SingPass website at [www.singpass.gov.sg](http://www.singpass.gov.sg).
- If you already have created a SingPass account previously, you will not be issued another SingPass account. You will use your existing SingPass to access the JAE-IS. If you have forgotten your password, you can request for a password reset via the SingPass website.
- If you did not receive your PIN mailer **by 27 August** and you do not have a SingPass account previously, you can request for a new PIN mailer to be sent to you. Visit [www.singpass.gov.sg](http://www.singpass.gov.sg) > Select 'Login' > Select '**Forget SingPass ID or Password**', enter your NRIC and check that your address is correct.

Pupil Placement Services Branch  
Student Placement and Services Division  
Ministry of Education



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